

Penfold Projects is a wholly Australian owned company providing complete construction and project management of high quality hard and soft landscapes.

The success of the quality system shall be assured by management and their commitment to the implementation of this system in accordance with AS/NZS ISO9001:2015 – Quality Management Systems.

The Quality Goals of Penfold Projects are to achieve:

- ◆ High levels of client satisfaction by completing projects on time and on budget.
- ◆ Preferred supplier status for hard and soft landscapes in South East Queensland.
- ◆ Compliance to statutory obligations, standards, specifications and relevant codes of practice.
- ◆ Sound financial management through robust processes, supporting procedures and reporting.
- ◆ On-going compliance and continual improvement through auditing, reporting and data analysis.
- ◆ Excellence in the standard of projects completed.
- ◆ develop and maintain the essential documentation to ensure successful delivery of the projects.

Penfold Projects is Committed to:

- ◆ Fostering solid relationships with clients through effective communications.
- ◆ Staying abreast of the market through research and assertive business development.
- ◆ Review of Company objectives and targets through management review.
- ◆ Creation and promotion of a culture of excellence within the company.
- ◆ Encouraging participation and promotion of quality responsibilities amongst all employees through standards, education, training and coaching, supervision and effective communication.
- ◆ Guiding the company toward continual improvement through review, audit and analysis of data.

Each member of the company has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own area of activity



Todd Penfold
Managing Director
Penfold Projects

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